

□ USEFUL CONTACTS OUTSIDE THE BOARD □

[Medicare and Medicaid](#)

[State Agencies with Setting-Specific Oversight](#) (hospitals, schools, etc.)

[HIPAA](#) (federal privacy requirements)

[Federation of State Boards of Physical Therapy](#) (score transfers, exam)

[American PT Association](#)

[Texas PT Association](#)

[Where to Report Violations or Suspected Abuse](#)

MEDICARE AND MEDICAID

[Trailblazer Health Enterprises](#) (Medicare Program administrator)

Part A Provider #: 866/640-9202 (rehab depts, hospitals)

Part B Provider #: 866/280-6520 (independent practitioners)

NOTE: Trailblazer has many other phone numbers for specific types of questions on their website.

[Texas Medicaid and Healthcare Partnership](#) (TMHP)

Automated Inquiry System (AIS) - 1-800-925-9126

NOTE: There are many phone numbers for specific issues on this website

STATE AGENCIES WITH SETTING-SPECIFIC OVERSIGHT

[TX Dept. of State Health Services \(DSHS\)](#) *Licensing and certification of many Health and Safety Code facilities (including hospitals), and of many other health professions*

☐☐☐☐ **512/834-6650**

[TX Dept. of Aging & Disability Services \(DADS\)](#)

☐☐☐ ***long term care** - 800/458-9858
☐☐☐ ***nursing home** - 800/252-8016
☐☐☐ ***home health agency** - 800/228-1570

[Early Childhood Intervention \(ECI\)](#)
[TX Dept. of Assistive & Rehabilitative Services \(DARS\)](#)
800/250-2246

[TX Education Agency \(TEA\)](#) (*school-based therapy*)

☐☐☐ **512/463-9734**

[Workers' Compensation \(TDI\)](#) ☐☐☐☐

☐☐☐☐ **800/578-4677**

OTHER

[Office for Civil Rights - HIPAA](#) - US Health and Human Services Commission information on the Health Insurance Portability and Accountability Act

[American PT Association \(APTA\)](#) - Specialty certification, reimbursement and CPT code questions, information about the physical therapy profession, link to PT and PTA programs

[Federation of State Board of Physical Therapy \(FSBPT\)](#) - National PT/PTA Exam Handbook and other exam related materials, Score report and transfer service, links to other state PT

Boards

T [exas PT Association \(TPTA\)](#) - List of approved CE courses, CE approval form, link to Texas PT and PTA programs, association information

WHERE TO REPORT VIOLATIONS

To report violations by a PT or PTA - ECPTOTE Complaint Form

To report violations by other health professionals - [Health Professions Council](#)

To report violations by a nursing home, home health agency, or assisted living facility - Department of Aging and Disability Services (DADS) - 800/458-9858

To report Medicaid provider fraud, or abuse or neglect of a Medicaid recipient, contact the Attorney General's Medicaid Fraud Control Unit:

Telephone: 512/463-2011

Fax: 512/320-0974

E-mail: mfcu@oag.state.tx.us

If you suspect dangerous abuse, neglect or exploitation of an elderly or disabled person, call 911 or local law enforcement. Or call the Department of Family and Protective Services, 24-hour toll-free abuse hot line at (800) 252-5400.

For information for medical professionals who suspect a patient may be the victim of domestic violence or sexual assault, visit WomensLaw.org.